

Date : 08July 2022

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All the Esteemed Customers

Subject : Discontinuing the service priority for Riacetech wax injector machines .

Greetings to all from Trinity Team

We would like to inform all our esteemed customer that as per our old letter /memo Dated 2nd April 2020, we stopped our business relation of selling the Riacetech brand wax injectors and their products . Further informing you all that we will provide you with our service and supply our genuine spares (marked with our logo) equivalent procured directly from various vendors with one year replacement warranty as per list enclosed but our service backup will be prioritise as per the AMC ,CMC terms and for call basis on advance payment terms .

As promised we Trinity team will be always continuing our AMC , CMC and call basis service support as usual for Riacetech machines till they work as we are commited to our supplied machines but some time delay factor can be caused which we like to nullify but certain cases as principles coordination is lacking it may happen. feel free to call us for any details requirement directly to support@trinityworld.in.

Thanking You

Biji Tom

Administrative Head

(Trinity Jewel Tech)